

## **HILTON GARDEN INN- CLEVELAND DOWNTOWN EARNS OUTSTANDING SCORES FOR GUEST LOYALTY AND OVERALL SERVICE**



Cleveland, OH- The Hilton Garden Inn Cleveland Downtown has been awarded top honors in Guest Loyalty. For the month of May 2012, the hotel was ranked #1 for Guest Loyalty out of 35 Hilton Garden Inn hotels in the Great Lakes & Eastern Canada region. Furthermore, the Hilton Garden Inn Cleveland Downtown placed second in the region for Overall Satisfaction. The Great Lakes & Eastern Canada region spans portions of four states from Northern Ohio and Michigan to Upstate New York, as well as Eastern Canada.

These achievements demonstrate the consistency and commitment of the entire hotel team to maintain excellent standards for guest services and products. The Hilton Garden Inn Cleveland Downtown is managed by an operating affiliate of Philadelphia-based GF Management.

### **About Hilton Garden Inn Cleveland Downtown, OH**

The Hilton Garden Inn Cleveland Downtown, located on 1100 Carnegie Avenue, features 240 guest bedrooms and suites with wireless Internet, in room breakfast, and numerous other in room amenities. The Hotel encompasses 20,000 square feet of meeting space, on-site restaurants, fitness center, indoor swimming pool, and 24 hour business center.